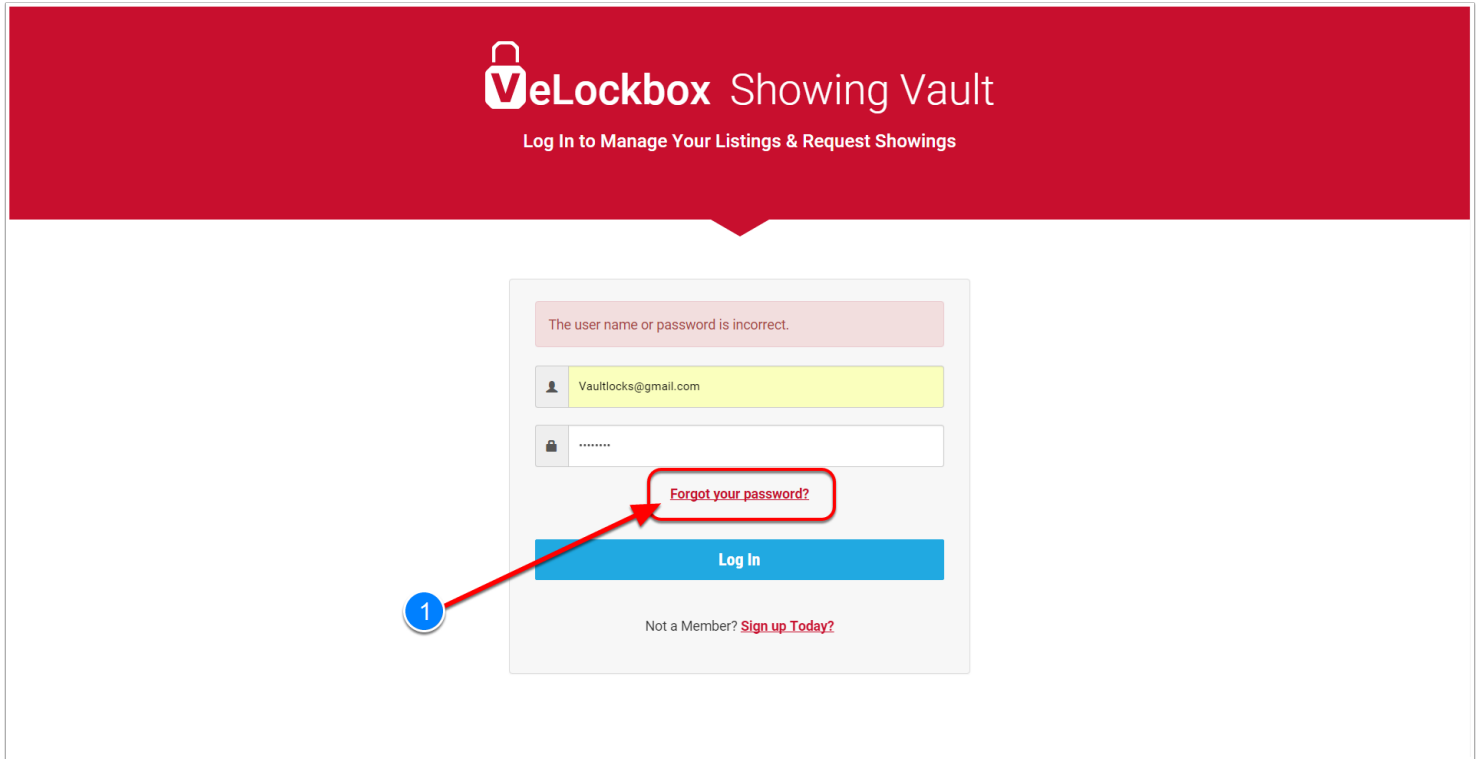


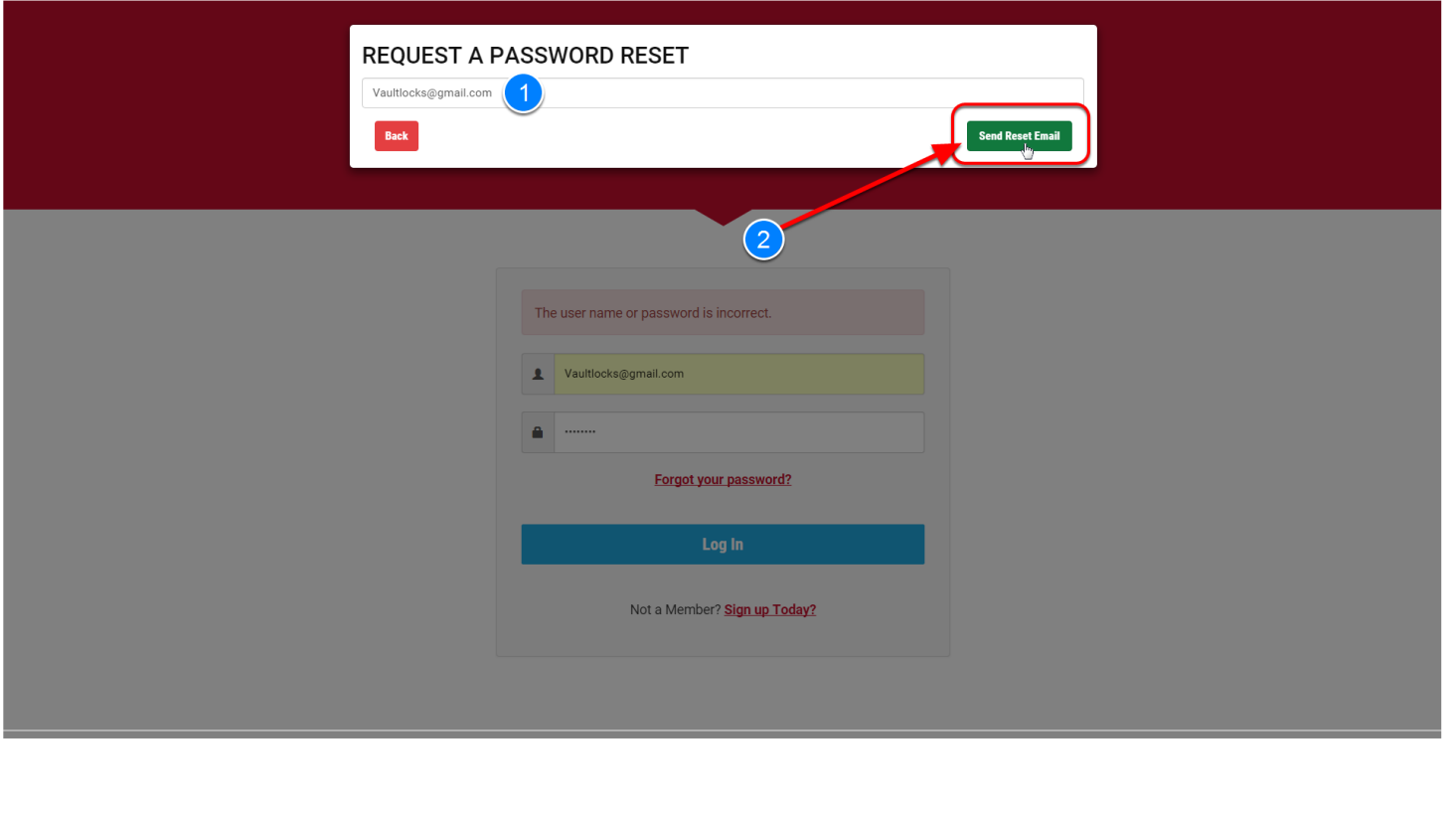
Section 2: Password Recovery

Forgot your Password?



1. Click ***Forgot your Password?***

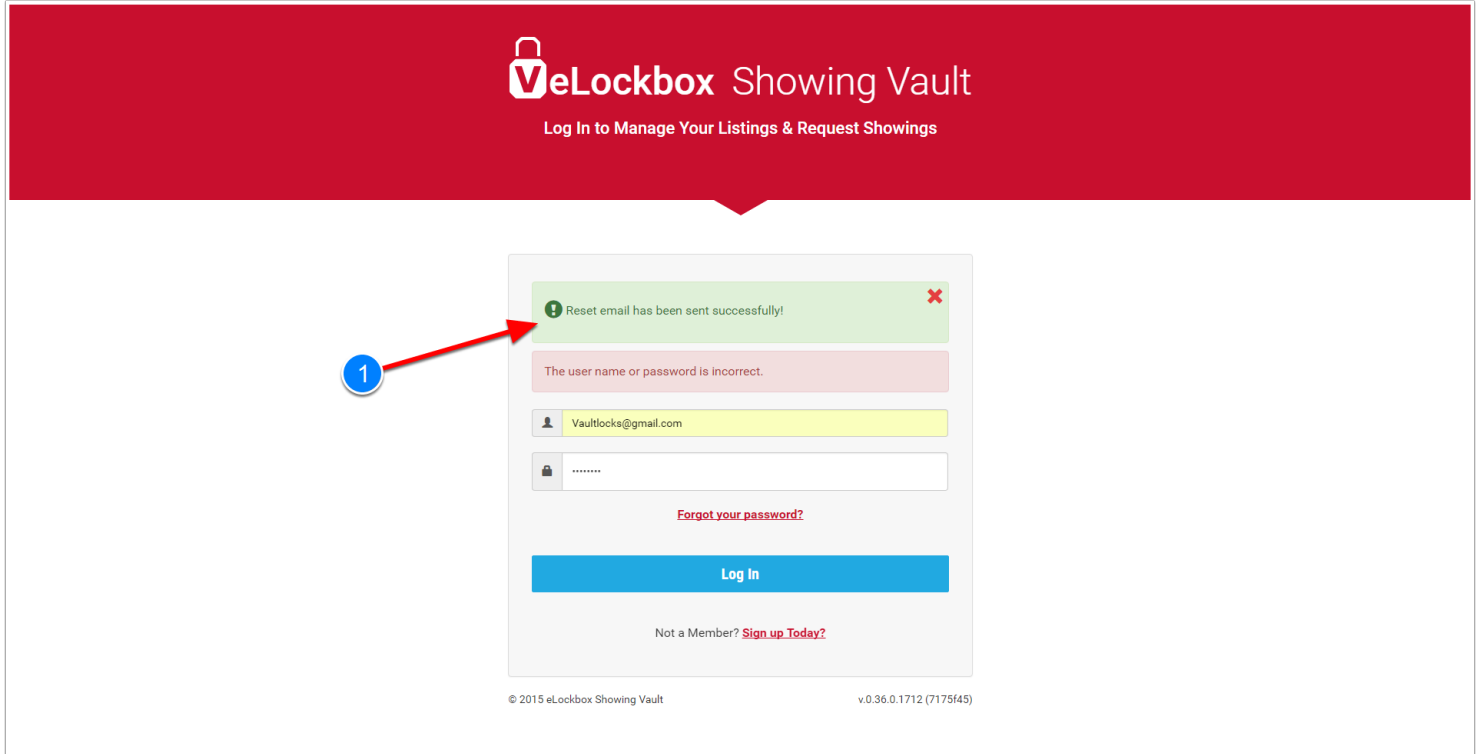
Password Reset



The screenshot shows a web interface for requesting a password reset. At the top, a white box titled "REQUEST A PASSWORD RESET" contains an input field with the email "Vaultlocks@gmail.com" and a "Back" button. A blue circle with the number "1" is next to the input field. To the right of the input field is a green "Send Reset Email" button, which is circled in red. A red arrow points from this button to a blue circle with the number "2" located above a grey login form. The login form contains an error message "The user name or password is incorrect.", the same email address in the username field, a masked password field, a "Forgot your password?" link, a "Log In" button, and a "Not a Member? Sign up Today?" link.

1. Enter your account email address.
2. Click ***Send Reset Email***

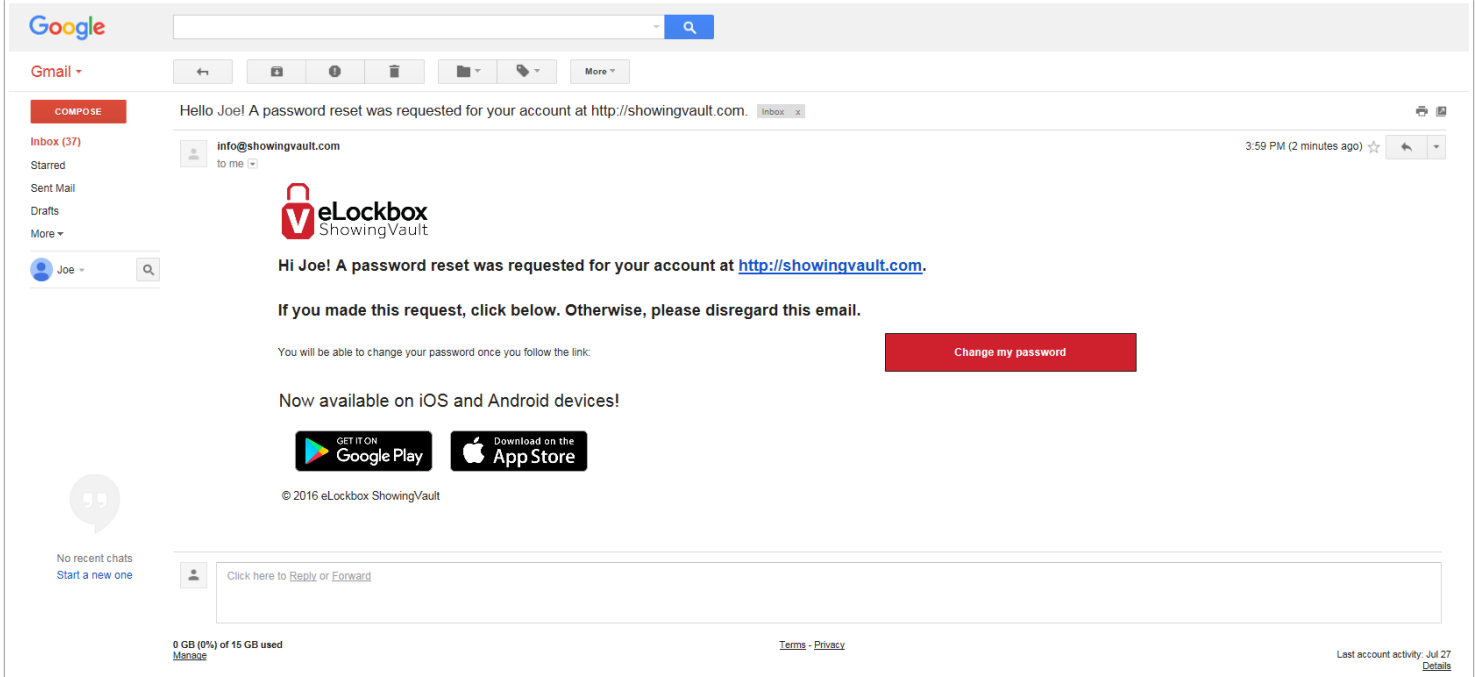
Reset Email Confirmation



The screenshot shows the eLockbox Showing Vault login interface. At the top, there is a red header with the logo and the text "Log In to Manage Your Listings & Request Showings". Below this is a white login form. A green notification box at the top of the form displays the message "Reset email has been sent successfully!". A red arrow points from a blue circle containing the number "1" to this notification box. Below the notification, a pink error message states "The user name or password is incorrect." The form includes a text input field for the email address containing "Vaultlocks@gmail.com" and a password input field with masked characters. A red link "Forgot your password?" is positioned below the password field. A blue "Log In" button is located at the bottom of the form. Below the button, there is a link "Not a Member? Sign up Today?". At the bottom of the page, the copyright information "© 2015 eLockbox Showing Vault" and the version number "v.0.36.0.1712 (7175f45)" are visible.

1. Reset email sent confirmation

Password Recovery Sent to your email Address



The screenshot shows a Gmail interface with a search bar at the top. The main content is an email from info@showingvault.com. The email body contains the following text:

Hello Joel! A password reset was requested for your account at <http://showingvault.com>.

Hi Joe! A password reset was requested for your account at <http://showingvault.com>.

If you made this request, click below. Otherwise, please disregard this email.

You will be able to change your password once you follow the link: [Change my password](#)

Now available on iOS and Android devices!

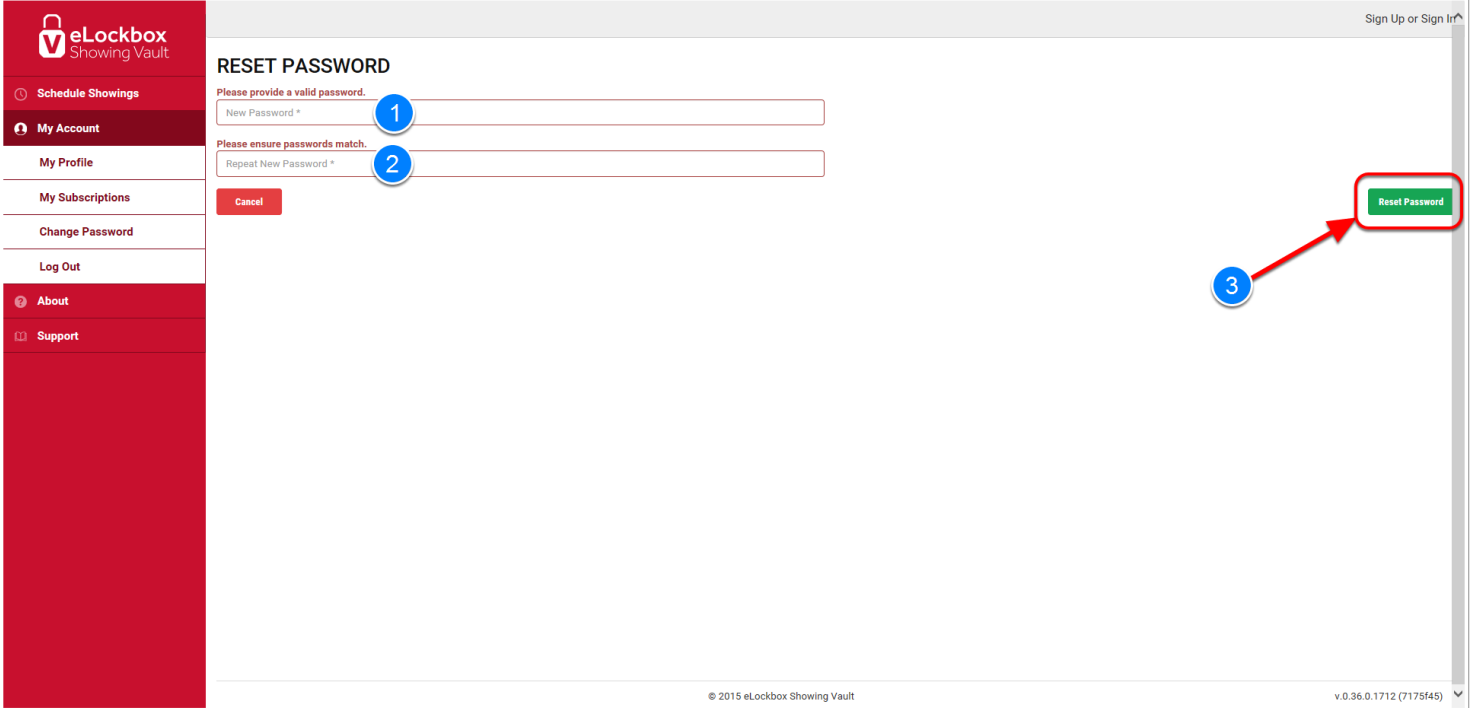
GET IT ON Google Play | Download on the App Store

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At the bottom of the email, there is a text input field with the placeholder text "Click here to Reply or Forward".

1. Click ***Change my password***

Reset Password



Sign Up or Sign In

RESET PASSWORD

Please provide a valid password.

 1

Please ensure passwords match.

 2

Cancel

Reset Password

3

© 2015 eLockbox Showing Vault v.0.36.0.1712 (7175f45)

1. Enter your new password.
2. Re-enter your new password.
3. Click ***Reset password***